

# **Purpose Consult**

## **FINAL REPORT OF THE EXTERNAL EVALUATION FOR THE EUROPEAN NETWORK ON INDEPENDENT LIVING (ENIL) 2025**

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# Table of Contents

1	Introduction .....	3
2	Applied methodology .....	4
	Phase 1 – Inception phase .....	4
	Phase 2 – Primary data collection and analysis .....	8
	<b>Step 2.1 Interviews with stakeholders.....</b>	<b>8</b>
	<b>Step 2.2: Online Survey.....</b>	<b>9</b>
	Phase 3 – Reporting .....	10
3	Findings.....	11
	<b>3.1 Strategy analysis.....</b>	<b>11</b>
	<b>3.2 Core value analysis and effectiveness.....</b>	<b>12</b>
	<b>3.3 Operations and efficiency.....</b>	<b>13</b>
	<b>3.4 Member network .....</b>	<b>13</b>
	<b>3.5 Survey results .....</b>	<b>14</b>
4	Conclusions and recommendations.....	21
	<b>Annexe 1.....</b>	<b>23</b>
	Interview Guide for the External Evaluation for the European Network on Independent Living (ENIL) 06/10/2025 .....	23
	<b>Annexe 2.....</b>	<b>25</b>
	Survey questionnaire .....	25

# 1 Introduction

This is the final report of the External Evaluation of the European Network on Independent Living and its Operational Grant Work Programme for 2022-2025. The evaluation was conducted between September and December 2025.

The applied methodology was designed to address ENIL's key evaluation questions, highlight its strengths and weaknesses, and provide actionable recommendations for continuous improvement and strategic development.

The objectives of the evaluation were to:

- Measure whether ENIL has reached its objectives as expressed in its multi-annual work plan and annual plans for 2022 – 2025, funded by the European Commission's Citizens Equality, Rights and Values (CERV) programme, through the Framework Partnership Agreement (FPA)
- Highlight the strengths and weaknesses of ENIL's internal and external processes.
- Evaluate the effectiveness of ENIL's policy work, capacity building, awareness raising, membership development and communications.
- Identify key areas where ENIL can improve.

## 2 Applied methodology

This section describes how the evaluation was executed in three phases:

1. The inception phase
2. The data collection phase
3. The reporting phase

### Phase 1 – Inception phase

To properly initiate the project, the evaluation began with an inception phase to lay the groundwork for the assessment.

Phase 1 comprised the following steps:

- Kick-off meeting
- Preliminary desk research
- Developing the intervention logic
- Stakeholder mapping
- Refinement of methodology and elaboration of data collection tools.

#### *Step 1.1 Kick-off meeting*

To align expectations and deliverables, a Kick-off interview was organised on 7 October 2025 with Ines Bulic.

The approach and timing were discussed.

#### *Step 1.2 Preliminary data mapping and desk research*

After listing all available data, we analysed the documents and datasets and systematically extracted all relevant data.

A preliminary list of documents and topics is listed below:

- The grant agreement 2025
- ENIL's strategic plan 2022-2025
- The evaluation report 2022 – 2023
- ENIL policy papers ("Towards Dignity and Autonomy: A comprehensive look at personal assistance policies for persons with disabilities worldwide"; position papers on the EU Disability Strategy 2021-2030 and the European Care Strategy, press release and related paper, to advocate to "Stop subsidising sheltered employment")
- ENIL's project portfolio (ASSERT, Independent (Living) Media, LITI-GATE, PAKT)

- ENIL's campaigns: Freedom Drive, EU Funds for Our Rights, Independent Living Day. EU State Aid for Inclusive Employment.)

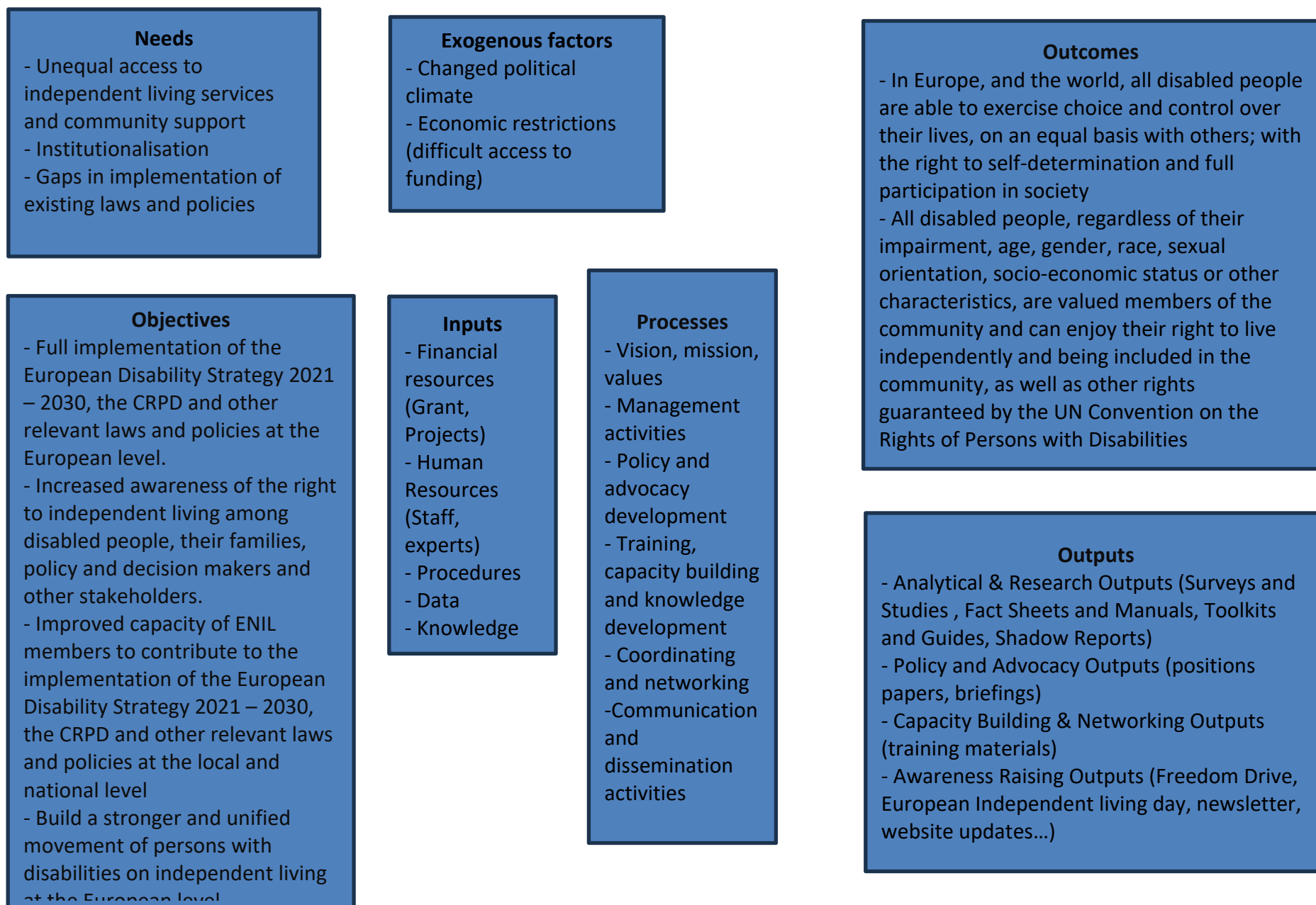
### *Step 1.3 Refinement of methodology and elaboration of data collection tools*

The outcomes of the Kick-off meeting and the findings from the desk research were used to refine the methodology, develop the intervention logic and develop the data collection tools.

- **Interview guide:** we drafted and validated with ENIL the guidelines for the interviews to be carried out in the next phase. The guide is in Annexe 1.
- **Survey questionnaire:** The survey questionnaire was developed and reviewed by ENIL. The questionnaire is provided in Annexe 2.
- **Intervention logic**

The framework below presents the intervention logic we developed for ENIL at the start of the evaluation. This intervention is a tool for use not only in evaluations, but also in discussions of future strategies. It links societal needs to objectives, listing inputs and processes, and outputs and outcomes, while accounting for exogenous factors.

Figure 1. Intervention logic and criteria



**The evaluation criteria are:**

- **Relevance:** evaluates how well the objectives still reflect the needs. Are ENIL's objectives still aligned with the needs for IL across Europe?
- **Efficiency:** evaluates the balance between inputs, such as resources, finances, staff, organisation, processes, and outputs. Are the resources used in the best possible way to achieve the results?
- **Effectiveness** is about the link between the objectives of the organisation and the results. Outputs are concrete, immediate, measurable indicators, like the 'milestones and deliverables' in the ENIL action plan.
- **The overall added value** evaluates the organisation's value contributed based on impacts (i.e. legal initiatives triggered).

## Phase 2 – Primary data collection and analysis

Phase 2 included the following steps:

- Interviews
- Online survey
- Data triangulation

### Step 2.1 Interviews with stakeholders

In this step, the evaluator organised in-depth interviews. The evaluator conducted 11 individual or collective interviews. The table below provides an overview of the interviews:

*Table 1. List of interviews*

Name	What	Date
Ines Bulic	Kick-off interview	07/10/2025
Jonas Franksson	STIL, based in Sweden	20/10/2025
Emma Åstrand	STIL, based in Sweden	21/10/2025
Management Board	Collective interview	31/10/2025
Susanne Bosman	Programme Associate Office of the United Nations High Commissioner for Human Rights	18/11/2025
Martine Eliasson	Uloba – Independent Living Norway	25/11/2025
Mirko Tomassoni	Attiva-Mente, based in San Marino	26/11/2025
Team meeting interview	Hybrid meeting in Brussels	26/11/2025
Vibeke Marøy Melstrøm	Uloba– Independent Living Norway	26/11/2025
Miroslava-Mima Ivanović	I Mi BOKE, based in Montenegro	02/12/2025
Suela Lala	Fondacioni “Se Bashku”, based in Albania	02/12/2025

Such interviews enabled the evaluator to gather qualitative data and understand the mechanisms by which ENIL exerts its impact.

The semi-structured interviews were based on an interview guide, which was sent to the interviewees in advance.

The interviews were conducted via videoconferencing on Microsoft Teams. The collective interview with the staff was conducted in a hybrid mode, on the ENIL premises and online.

### Step 2.2: Online Survey

The evaluator conducted a targeted consultation via an online survey limited to ENIL members. The survey serve as a complementary tool to support data collection and analysis.

The survey was conducted online using the SurveyMonkey platform. The questionnaire is available in Annexe 2. The survey took place in November-December 2025. Twenty-two members responded, representing 14 countries. Members from Scandinavian countries did not respond to the survey but were well represented in the interviews.

*Table 2. Countries represented in the survey*

Belgium
Bosnia and Hercegovina
France
Germany
Greece
Hungry
Ireland
Italy
Montenegro
Portugal
San Marino
Serbia
Spain
Türkiye

The results are explained in section 3.4.

## Phase 3 – Reporting

Combining the results of the various research steps, the evaluator prepared a presentation summarising the findings and recommendations for the ENIL Board, discussed it on 15/12/2025, and compiled this final report.

### 3 Findings

Initially, the new strategy is analysed, followed by an overview of the outcomes of ENIL's evaluation criteria based on the interview results, and finally, the survey findings will be presented.

#### 3.1 Strategy analysis

ENIL developed a renewed strategy called “Strategic Plan 2026 – 2029 – Reclaiming our Rights”. The renewed strategy was one of the deliverables foreseen for the 2025 Grant. An extensive consultation process with members was conducted to achieve alignment with the new strategy.

When comparing this new strategy with the previous one, ENIL Strategic Plan 2022-2025, the evaluation found that the new strategy represents progression in the European Network on Independent Living's (ENIL) response to ongoing and emerging challenges. The comparison highlights a shift from a primary focus on strategy implementation to a more action-oriented approach in response to observed regression in rights.

*Table 3. Strategy analysis*

Feature	Strategic Plan 2022-2025	Strategic Plan 2026-2029: "Reclaiming Our Rights"
<b>Overall Theme</b>	Guiding the work of the organisation based on the context of the COVID-19 pandemic and its exposed dangers of institutionalisation.	An active theme of "Reclaiming Our Rights" is a response to documented regression in access to rights (e.g., Personal Assistance) and to the continued reliance on the medical model in Europe.
<b>Vision</b>	Focuses on a Europe where all disabled people have choice and control, are valued community members, and enjoy all human rights (CRPD).	Broadens the scope to include Europe and the world, and explicitly commits to ensuring rights regardless of impairment, age, gender, race, sexual orientation, socio-economic status, or other characteristics (i.e., intersectionality).
<b>Mission &amp; Focus</b>	Advocating and lobbying for Independent Living values, principles, and practices (e.g., personal assistance, barrier-free environment, deinstitutionalisation) <sup>5</sup> .	Directly advocates for implementing Article 19 CRPD based on the Independent Living Pillars and is committed to fighting ableism by collecting data, taking direct action, and providing technical expertise.

Feature	Strategic Plan 2022-2025	Strategic Plan 2026-2029: "Reclaiming Our Rights"
<b>Strategic Framework</b>	Structured around a list of <b>Thematic Areas of Work</b> , including Independent Living, Personal assistance, Accessible environments, Peer support, Funding, and Disability hate crime.	Structured around five Fields of Action (forming the acronym <i>CHOICE</i> —Change, Organise, Inform, Capacity Strengthen, and Empower/Evolve), which are guided by the newly updated Independent Living Pillars.
<b>Priorities &amp; Key Actions</b>	Goal 1 focuses on the full implementation of the European Disability Strategy 2021–2030 and the CRPD. Activities include awareness-raising (Freedom Drive) and advocacy.	Introduces new, specific strategic priorities: Providing a blueprint for Centres for Independent Living (CILs), creating a European Pact for Independent Living, and strengthening economic arguments for Independent Living and Deinstitutionalisation.
<b>Focus on CILs</b>	Acknowledges work with Disabled People's Organisations (DPOs), primarily Centres for Independent Living (CILs), and supports members in advocating for IL.	Places a significantly greater, more structural emphasis on CILs, dedicating a primary Goal (Organise) to increasing the number of strong CILs, promoting a standard definition of CILs, and supporting their creation.

Member interviews corroborated this strategic shift; respondents consistently highlighted that ENIL's advocacy effectively leverages its grassroots foundations to navigate an increasingly complex political landscape. This alignment between strategic leadership and member expectations suggests a high level of internal cohesion within the network.

### 3.2 Core value analysis and effectiveness

Members, management and staff assessed that ENIL's greatest assets are its clear, radical vision, its historical depth, and the firm commitment of its people. ENIL is considered the only European structure defending Independent Living (IL) on a clear human rights basis, acting as the "guardian of Article 19" of the UNCRPD. ENIL serves as a vital think tank and knowledge hub, providing crucial data and research that is "so helpful" for members advocating at the national level.

It was said that the organisation maintains a principled, often "radical in a good way" stance. Staff assert that they have "red lines" and "never compromise" on core principles, for example, opposing all forms of guardianship/substituted decision-making and rejecting small-group homes as a form of institutionalisation.

ENIL's advocacy is considered strategic and critical, leveraging its grassroots power in a complex political context. Stakeholders cite the deterioration of the political climate in Europe, including the rise of the far right and a hostile environment toward human rights, as the primary threat. This shift makes ENIL's work crucial for the survival of Independent Living.

The team operates on the premise that political change is achieved incrementally, using a 'brick by brick' methodology that prioritises long-term resilience over immediate, total success. By identifying and acting upon specific regulatory openings, the team navigates the complexities of the legislative process with calculated precision. This approach involves a pragmatic acceptance of partial wins; these are viewed not as compromises of principle, but as essential milestones that build the necessary momentum to reach the movement's non-negotiable end goal of full Independent Living.

The Freedom Drive is recognised as the most effective advocacy tool for demonstrating grassroots power and elevating the movement's visibility at the EU level. By bringing hundreds of disability rights activists directly to the doors of the European Parliament, it transforms abstract policy demands into a visible, human presence. This biennial event serves as a unique platform where local lived experiences intersect with high-level European policymaking, ensuring that the 'Nothing About Us Without Us' principle is both seen and heard by key decision-makers.

### **3.3 Operations and efficiency**

ENIL is currently undergoing a systemic transformation process designed to align its internal structures with a rapidly evolving political landscape. This evolution involves a comprehensive review of its staff composition, governance models, and advocacy strategies, ensuring that the network remains agile and member-driven. By modernising its operational framework, ENIL aims to amplify its grassroots influence and reinforce its position as a leading voice for Independent Living at the European level.

The organisation is perceived as highly efficient, accomplishing its various tasks effectively, but it operates under significant strain due to its resource model and governance tensions. The heavy reliance on project-based funding creates persistent uncertainty, strains human resources, and complicates long-term strategic planning. ENIL's current dependence on project-based resources has created a significant 'capacity gap.' While the organisation's strategic vision and potential for impact are expansive, the operational reality is characterised by staff overextension and a heightened risk of burnout. The short-term nature of project funding often necessitates a focus on administrative compliance over long-term strategic growth, meaning that while the organisation has the intellectual and political capital to achieve more, its human infrastructure is currently stretched to its limit.

### **3.4 Member network**

The evaluation highlights both the strategic value of ENIL's network and the tensions inherent in grassroots advocacy. Members emphasise that ENIL's structure distinguishes

it from other European umbrella organisations through direct individual involvement. Unlike many organisations that only represent other NGOs, ENIL includes both Disabled Persons' Organisations (DPOs) and individual disabled persons as members. This ensures that "lived experience" remains central to its policy work.

Members highly value the expertise provided by ENIL, though there are clear areas for improvement:

- National organisations view ENIL as a critical source of expertise for implementing the UNCRPD (specifically Article 19). For example, members use ENIL's checklists for Personal Assistance as a roadmap for national advocacy.
- There is an intense desire from members for ENIL to support them more at the national and local levels. Suggestions include "grant-making", in which ENIL would award small grants to national DPOs to increase impact beyond Brussels.
- Some members note that ENIL needs to improve accessibility in its communications and events for members with multiple disabilities or neurodivergence.

The relationship between ENIL and its members is sometimes strained by differing expectations and high workloads:

- There is a noted tension where professional staff occasionally "take over" representative roles that members feel should be filled by the Board (who are elected member representatives).
- Members perceive that the staff is chronically overloaded and at risk of burnout.

The development of the new 2026–2030 strategy is described as "very democratic," with high levels of member consultation and satisfaction regarding their involvement.

### 3.5 Survey results

In this subsection, we provide an overview of the member survey results. A total of 22 responses were received.

For the question "What best describes your membership in ENIL?", different boxes could be selected, and an individual member may also represent an organisation.

*Table 4. Member typology*

<b>Answer Choices</b>	<b>Responses</b>	
Individual member (Disabled Person)	77%	17
Individual member (Non-Disabled / Supporter)	9%	2
Representative of a full organisational member (led by disabled people)	27%	6
Representative of an associated organisation (not disabled led)	9%	2

Most respondents (77%) are individual members with disabilities. Additionally, 27% represent organisations led by people with disabilities.

When asked, “How long have you/your organisation been an ENIL member?”, nearly half of the respondents (47%) reported being members for more than 7 years.

Figure 2. Duration of membership

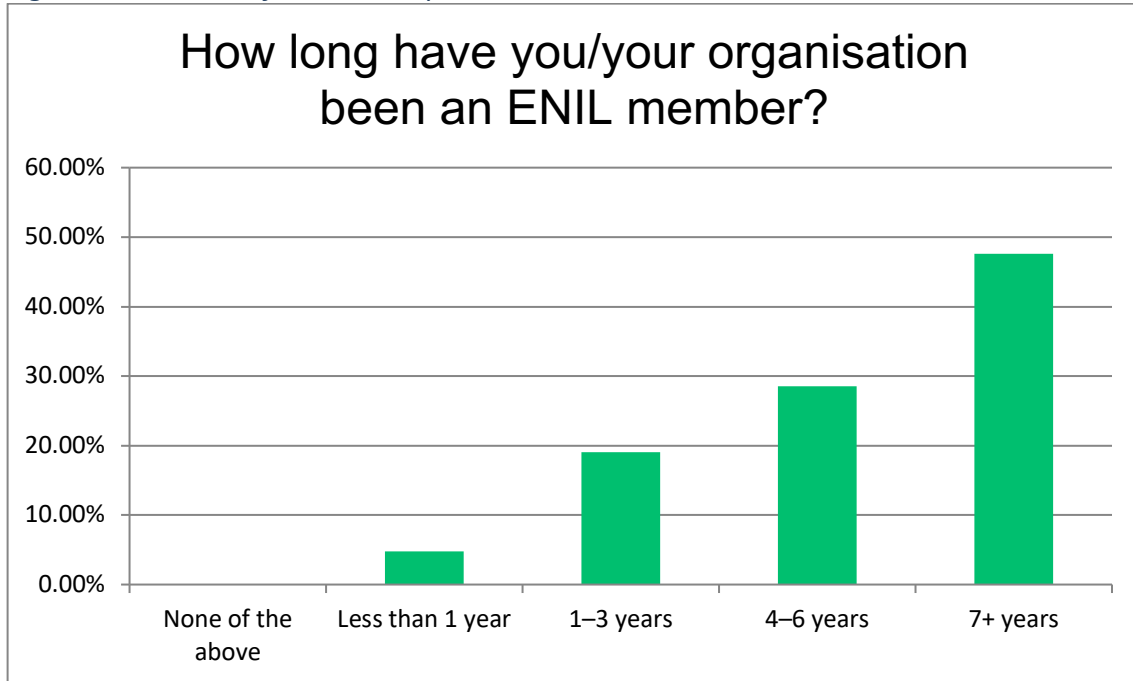


Table 5 Duration of membership

Answer Choices	Responses	
None of the above	0,00%	0
Less than 1 year	4,76%	1
1-3 years	19,05%	4
4-6 years	28,57%	6
7+ years	47,62%	10
<b>Answered</b>		<b>21</b>
<b>Skipped</b>		<b>1</b>

Asked “How frequently do you engage with ENIL's activities (e.g., attending events, participating in campaigns, reading newsletters)?”, almost 50% of the members said ‘monthly’. In comparison, 19% are involved on a weekly or even daily basis.

Figure 3. Frequency of contact

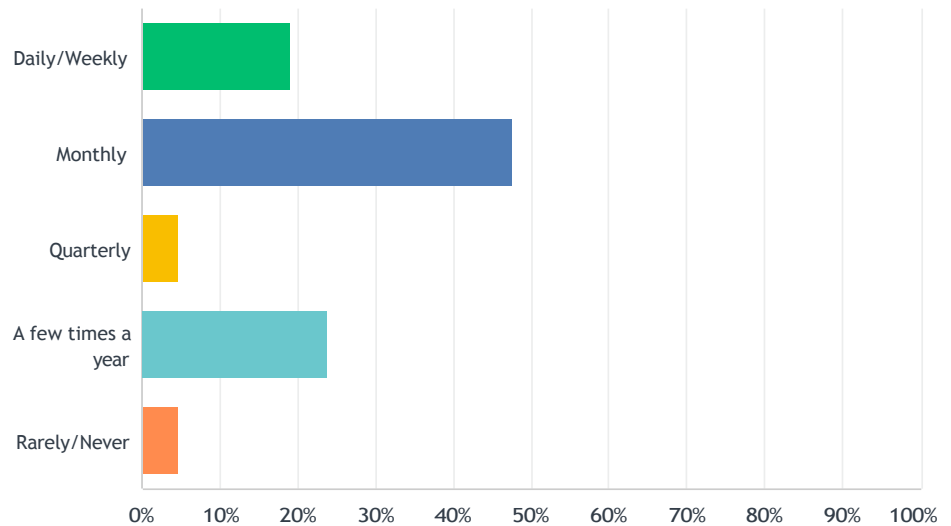


Table 6: Frequency of contact

Answer Choices	Responses	
Daily/Weekly	19,05%	4
Monthly	47,62%	10
Quarterly	4,76%	1
A few times a year	23,81%	5
Rarely/Never	4,76%	1
<b>Answered</b>		<b>21</b>
<b>Skipped</b>		<b>1</b>

Regarding the evaluation of ENIL's mission and effectiveness, there is strong agreement on the mission: 95% find the mission and advocacy priorities to be (very) clear. A vast majority (85%) believe that ENIL effectively advocates for the values of Independent Living at the European level. 70% of respondents rate ENIL's overall effectiveness in strengthening the position of people with disabilities in Europe as (very) effective.

Table 5. Effectiveness

	1 (Very Ineffective)		2 (Ineffective)		3 (Neutral)		4 (Effective)		5 (Very Effective)		Total
ENIL's mission and advocacy priorities are clear.	0%	0	0%	0	5%	1	43%	9	52%	11	21
ENIL effectively advocates for Independent	0%	0	0%	0	14%	3	47%	10	38%	8	21

Living (IL) values at the European level.											
ENIL successfully provides a platform for peer support and networking among disabled people and organisations.	0%	0	5%	1	23%	5	33%	7	38%	8	21
ENIL's materials (e.g., policy papers, toolkits) are relevant to my/my organisation's work on IL.	0%	0	0%	0	38%	8	19%	4	42%	9	21
ENIL's activities adequately address the challenges of deinstitutionalisation in my country/region.	0%	0	14%	3	47%	10	14%	3	23%	5	21
										Answered	21
										Skipped	1

Communication (such as newsletters) scores highly, with 95% of respondents reporting they are (very) satisfied. 95% of respondents report that online resources and publications are easy to access.

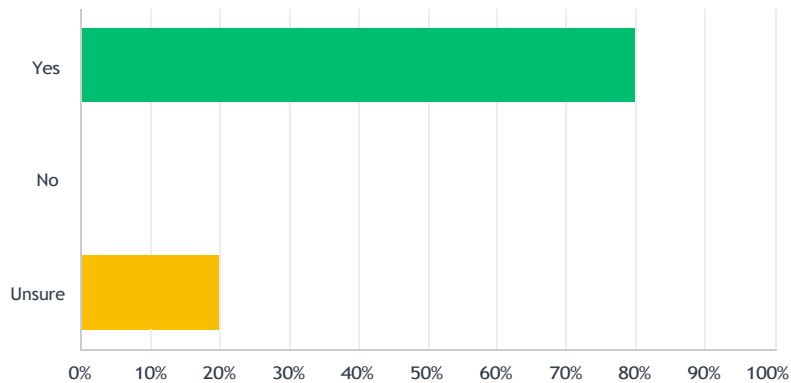
*Table 6. Communication*

	1	2	3	4	5	Total
The clarity and timeliness of ENIL's communication (e.g., newsletters, alerts).	0%	0%	5%	1	45%	9
The ease of accessing ENIL's resources and publications online (e.g., website, reports).	0%	0%	5%	1	55%	11
The opportunities for members to provide input	0%	5%	1	20%	4	20%

and feedback on ENIL's strategic direction													
The support ENIL provides to organisations/individuals in need of information/guidance/materials	0 %	0	5 %	1	20 %	4	25 %	5	50 %	10		20	
											Answered	20	
											Skipped	2	

80% of respondents believe the organisation is run efficiently, given its available resources and size.

Figure 4. Efficiency: Is ENIL run efficiently, given its resources and scope?



The perception of the impact of ENIL varies by area (on a scale of 1–5):

- The highest impact is seen in increasing the capacity or knowledge of organisations to advocate for Independent Living (average score: 4.00).
- The contribution to political attention regarding Article 19 of the CRPD scores 3.59.
- The inclusion of people with disabilities in policy-making processes scores 3.42.
- The impact on access to or the quality of personal assistance is rated lower (score: 3.06).

Table 7. Impact

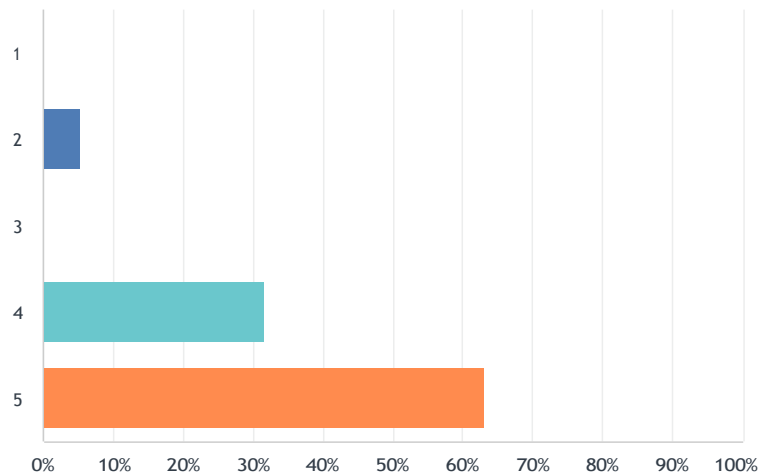
	1	2	3	4	5	N/A	Total	Weighted Average						
Increased political attention to Article 19 (Independent Living) of the CRPD.	10 %	2	0 %	0	30 %	6	20 %	4	25 %	5	15 %	3	20	3,59

Increased capacity or knowledge of your organisation to advocate for IL.	0%	0	10%	2	25%	5	5%	1	45%	9	15%	3	20	4
Improved access to or quality of Personal Assistance services.	15%	3	15%	3	20%	4	20%	4	15%	3	15%	3	20	3,06
Greater inclusion of disabled people in policy-making processes ("Nothing About Us Without Us").	10%	2	20%	4	15%	3	20%	4	30%	6	5%	1	20	3,42
													<b>Answered</b>	<b>20</b>
													<b>Skipped</b>	<b>2</b>

The willingness to recommend ENIL to others is very high: 63% gave the highest score (5) and 32% gave a score of 4 on a scale of 5.

Figure 5. How likely are you to recommend ENIL membership to other Independent organisations?

Answered: 19 Skipped: 3



Its members view ENIL as a highly relevant, transparent, and efficient organisation. It is effective in European-level advocacy and knowledge transfer, though there is room to improve direct services, such as personal assistance, at the local level.

## 4 Conclusions and recommendations

The conclusions and recommendations of this evaluation can be summarised as follows:

### Key Conclusions

- **Strong Strategic Alignment:** The transition to the new "Strategic Plan 2026–2029: Reclaiming Our Rights" is seen as a highly positive and democratic progression that addresses current regressions in disability rights across Europe.
- **Unique Advocacy Role:** ENIL is recognised as the "guardian of Article 19" of the UNCRPD and the only European structure defending Independent Living (IL) on a clear human rights basis.
- **High Member Satisfaction:** 95% of members find the mission and advocacy priorities to be clear, and 85% believe ENIL effectively advocates for IL values at the European level.
- **Operational Efficiency vs. Strain:** While 80% of respondents believe the organisation is run efficiently, it operates under significant strain due to a heavy reliance on project-based funding, leading to staff overextension and a risk of burnout.
- **Impact Disparity:** ENIL has a high impact on increasing the capacity and knowledge of organisations, but a lower perceived impact on improving the quality of Personal Assistance services at the local level.

### Recommendations for Improvement

- **Support at National and Local Levels:** Members expressed a strong desire for more direct support, including the possibility of "grant-making" where ENIL could award small grants to national Disabled Persons' Organisations (DPOs).
- **Improve Accessibility:** ENIL should enhance the accessibility of its communications and events, specifically for members with multiple disabilities or neurodivergence.
- **Address the "Capacity Gap":** To mitigate the risk of burnout and reduce the "Non-Profit Trap," ENIL needs to diversify its funding sources and develop a balanced financial strategy, combining grant and project funding with a member support system.
- **Clarify Governance Roles:** Tensions between the professional staff and the Board regarding representative roles should be addressed to ensure that elected representatives maintain their intended leadership functions.
- **Focus on Personal Assistance:** Given the lower impact score in this area, ENIL should prioritise strategies that directly improve the access to and quality of Personal Assistance services on the ground.

The evaluator developed a high-level action list that requires further discussion, prioritisation, and refinement.

*Table 8. Action list*

Member communication strategy	Develop a member communication strategy to ensure alignment and engagement among the broader membership.	Make a staff member responsible and develop indicators.
Partnership strategy	Develop a partnership strategy with broader human rights and social policy organisations to combat ableism more broadly.	Make a staff member responsible and develop indicators.
Governance strategy	Maintain and reinforce the transparent governance strategy. Conduct internal workshops to define the distinct roles of professional staff and the elected Management Board, resolve tensions, and maintain members' involvement.	Make the management board responsible.
Fundraising strategy	Develop and implement a financial strategy to diversify funding streams and strike an appropriate balance between project funding and alternative sources.	Make the management board/audit committee/staff responsible.

## Annexe 1

### Interview Guide for the External Evaluation for the European Network on Independent Living (ENIL) 06/10/2025

This interview guide is designed to gather qualitative data from key stakeholders of ENIL to evaluate the effectiveness and impact of ENIL. The guide is structured to be flexible and conversational, allowing for a deeper understanding of stakeholders' perspectives.

#### I. Introduction and Context

##### 1. Opening:

- "Thank you for taking the time to speak with me today. The purpose of this interview is to gather your insights as a key stakeholder of ENIL. We are conducting an evaluation of the organisation and its operational grant to understand its effectiveness and impact."
- "Your feedback is incredibly valuable and will help us identify what's working well and what could be improved. All of your responses will be kept confidential and will only be used in an aggregated and anonymised format in our final report."

##### 2. Background Questions:

- "Could you please describe your role and your organisation's relationship with ENIL?"
- "How long have you been involved with ENIL?"
- "What are your key responsibilities and how do they interact with ENIL's work?"

#### II. Evaluation of ENIL's Strategic Impact and Effectiveness

*This section aims to understand the broader impact of ENIL's work, including its policy and advocacy efforts.*

##### 3. ENIL's Mission and Role and Relevance:

- Is ENIL's role as a European network for advocating for Independent Living values, principles and practices, namely for a barrier-free environment, deinstitutionalisation, provision of personal assistance support and adequate technical aids, together making full citizenship of disabled people possible, still relevant and necessary in the current landscape?
- "From your perspective, how well is ENIL fulfilling its mission to support disabled people and promote their rights across Europe?"
- "What do you see as ENIL's most significant achievements or contributions to the field of Independent Living?"
- "In your opinion, what is the most important role that ENIL plays in the European context?"

##### 4. Effectiveness

- To what extent has ENIL achieved its stated objectives and expected results as outlined in its strategic plan (ENIL Strategic Plan 2022-2025)?
- What are the main factors that contributed to or hindered the achievement of these objectives (e.g., external policy developments, internal organisational capacity, engagement of members, unforeseen challenges)?
- How effectively has ENIL utilised its network to disseminate information, gather input, and coordinate action on disability rights?

- Can you provide any examples of how ENIL's networking opportunities have directly benefited your work or your organisation?
- How effective is ENIL in coordinating with other European and international organisations?

#### **5. Efficiency**

- In your opinion, how well have the financial, human, and time resources provided by the operating grant and in general, been managed to produce ENIL's outputs and achieve its outcomes?
- Are activities implemented in a cost-efficient manner? Can similar results be achieved with fewer resources, or better results with the same resources?
- Are ENIL's internal management, administrative, and financial control systems robust and conducive to efficient operations?
- What are your views regarding the implementation of a membership fee system to support the long-term sustainability of ENIL?

#### **6. Impacts**

- How effective is ENIL in influencing EU policy and legislation related to disability rights?
- Can you provide any examples of specific policy changes or initiatives that ENIL has contributed to?
- What, if any, are the main challenges you've observed in ENIL's advocacy efforts?
- Others.

#### **7. Sustainability**

- Are the benefits and results achieved through the operating grant likely to continue after the current funding period ends?
- Has the grant contributed to strengthening ENIL's organisational capacity, financial resilience, and long-term viability?
- Are there clear strategies in place for ENIL to diversify its funding sources and ensure the continuity of its vital work?

### **III. Lessons Learned and Future Vision**

#### **8. Lessons Learned:**

- What key lessons can be learned from ENIL's experience with this operational grant?
- Are there any unintended consequences, positive or negative, that have resulted from the grant funding?

#### **9. Future Outlook:**

- Looking ahead, what should be the priorities for ENIL's work and its use of future grant funding?
- What kind of support or changes would you like to see from ENIL in the coming years?
- What does success look like for ENIL in the long term?

### **IV. Conclusion**

#### **11. Final Thoughts:**

- Is there anything else you would like to add about ENIL, the operational grant, or your experience as a stakeholder that we haven't covered?
- Thank you again for your time and valuable insights. Your feedback will be essential to our evaluation.

## Annexe 2

# Survey questionnaire

### European Network on Independent Living External Evaluation Survey

We invite you to participate in this survey as part of the External Evaluation of the European Network on Independent Living (ENIL) Work Programme for 2022-2025. Your perspective is vital for assessing the effectiveness, relevance, and impact of ENIL's activities.

Your feedback will specifically help to:

- Measure the extent to which ENIL has achieved the objectives set out in its work programme.
- Highlight the strengths and weaknesses of ENIL's approach and activities.
- Identify key areas for strategic improvement and organisational strengthening.
- Inform the development of ENIL's future strategy and work planning beyond 2025, ensuring continued relevance and impact in line with the UN Convention on the Rights of Persons with Disabilities (UNCRPD).

We are seeking input from key stakeholders who have engaged with ENIL's work between 2022 and 2025, including:

- ENIL members (individual and organisational)
- Partner organisations and allies
- Representatives from European and national institutions
- Disabled people's organisations (DPOs) and Independent Living activists
- Other relevant external partners.

The survey should take you no more than 10 minutes to complete. Your responses will be treated with the strictest confidentiality and used solely for the purpose of this evaluation. We appreciate you taking the time to contribute to this crucial process, helping to ensure ENIL continues to effectively promote choice, control, and participation for all disabled people.

Thank you for your valuable contribution.

**What best describes your membership in ENIL? (Select all that apply)**

- Individual member (Disabled Person)  
 Individual member (Non-Disabled Ally/Supporter)  
 Representative of a full organisational member (led by disabled people)  Representative of an associated organisational member (not disabled led)  
 Not a member of ENIL

In case you choose 'Not a member of ENIL', please specify (are you a disabled person, a representative of another NGO, a professional)

What country are you based in?

How long have you/your organisation been an ENIL member?

- Less than 1 year
- 1–3 years
- 4–6 years
- 7+ years
- None of the above

How frequently do you engage with ENIL's activities (e.g., attending events, participating in campaigns, reading newsletters)?

- Daily/Weekly
- Monthly
- Quarterly
- A few times a year
- Rarely/Never

**Effectiveness (Achieving Mission and Goals)**

Effectiveness is measured by the extent to which ENIL achieves its core mission and meets member needs.

Please rate your agreement with the following statements (1 = Strongly Disagree to 5 = Strongly Agree, 0 = Not Applicable):

1 (Very Ineffective)   2 (Ineffective)   3 (Neutral)   4 (Effective)   5 (Very Effective)

ENIL's mission and advocacy priorities are clear.

ENIL effectively advocates for Independent Living (IL) values at the European level.

ENIL's materials (e.g., policy papers, toolkits) are relevant to my/my organisation's work on IL.

ENIL successfully provides a platform for peer support and networking among disabled people and organisations.

ENIL's activities adequately address the challenges of deinstitutionalisation in my country/region.

How would you rate ENIL's overall effectiveness in empowering disabled people in Europe?

- 1 (Very Ineffective)
- 2 (Ineffective)
- 3 (Neutral)
- 4 (Effective)
- 5 (Very Effective)

In your opinion, what is the single most effective activity ENIL undertakes?

**Efficiency (Communication and Operations)**

Efficiency is measured by the clarity and ease of access to the organisation's resources and operations.

Please rate your satisfaction with the following aspects (1 = Very Dissatisfied to 5 = Very Satisfied, 0 = Not Applicable)

1 2 3 4 5

The clarity and timeliness of ENIL's communication (e.g., newsletters, alerts).

The ease of accessing ENIL's resources and publications online (e.g., website, reports).

The opportunities for members to provide input and feedback on ENIL's strategic direction

The support ENIL provides to organisations/individuals in need of information/guidance/materials

How could ENIL improve the way it communicates with you or your organisation?

Do you feel the organisation is run efficiently, given its resources and scope?

(Yes/No/Unsure)

Yes  No  
 Unsure

**Impact (Results and Influence)**

Impact is measured by the noticeable change or influence resulting from ENIL's work on the ground.

Please rate the extent to which ENIL has contributed to the following in your country/region (1 = Not at all to 5 = Significantly, 0 = Not Applicable/Not Aware)

1 2 3 4 5 N/A

Increased political attention to Article 19 (Independent Living) of the CRPD.

Increased capacity or knowledge of your organisation to advocate for IL.

Improved access to or quality of Personal Assistance services.

Greater inclusion of disabled people in policy-making processes ("Nothing About Us Without Us").

Can you provide a specific example of how ENIL's work (e.g., a campaign, project, or publication) has had a positive impact on your IL efforts or the lives of disabled people in your area? (Open-ended - Please be specific)

Overall, how likely are you to recommend ENIL membership to other Independent Living activists or organisations? (0 = not at all likely; 5 = Extremely Likely)

1  
 2  
 3  
 4

○ 5

**Future Priorities (Strategic Planning)**

What is the most critical issue related to Independent Living that ENIL should prioritize over the next three years?

Do you have any other comments or suggestions for ENIL?

Thank you for your participation.